

Introduction:

Here at Faith Feeding Freedom, we take data security and privacy very seriously and would like our customers to know how our services work and why we may need personal information. Please read the following terms and conditions related to the General Data Protection Regulation (“GDPR”) as they relate to consenting to retention of personal information:

Faith Feeding Freedom is a website that allows individuals that assist with our mission of We are a grassroots non-profit charitable organization that feeds the homeless and hungry of Berkeley County, West Virginia. Due to the nature of this business, it is legal and necessary to gather and retain certain personal information including but not limited to: IP address and physical location, donor/volunteer names, phone numbers, email addresses and payment information such as the last four digits of a debit/credit card, and billing zip code.

Our Privacy Policy is intended to describe to you how and what data we collect, and how and why we use your personal data. It also describes options we provide for you to access, update or otherwise take control of your personal data that we process.

If at any time you have questions about our practices or any of your rights described below, you may reach our Data Protection Officer (“DPO”) and our dedicated team that supports this office by contacting us at toni@faithfeedingfreedom.org. This inbox is actively monitored and managed so that we can deliver an experience that you can confidently trust.

What kind of information do we collect and how do we use it?

We collect information so that we can provide the best possible experience when you utilize our website and make purchases. Much of what you likely consider personal data is collected directly from you when you:

- (1) donor/volunteer information (ex: phone number), or;
- (2) request newsletters or other information from us (example: email)

Membership:

By signing up to be a member of our website, you will receive a monthly newsletter and a list of our upcoming events and activities. Signing up for a membership only requires a customer’s name, email address and password. Faith Feeding Freedom will only retain the customer’s name and email address in order to identify and maintain their membership. Memberships do not expire or renew, so Faith Feeding Freedom will retain the members’ name and email addresses for as long as the member chooses to remain a member. The member can, at any time, choose to cease their membership and withdraw consent for retaining their name and email address. At that time, Faith Feeding Freedom will follow its erasure policies and delete personal information within 15 days.

Donations:

Making to Faith Feeding Freedom via our website may require the donor to provide their name, phone number, email address and billing information billing name, address, zip code, and credit/debit card number, expiration date and security code. This information is necessary in order to make the donation.

Cookies:

Cookies and similar technologies on our websites and our mobile applications allow us to track your browsing behavior, links clicked, items purchased, your device type, and to collect various data, including analytics, about how you use and interact with our site. This allows us to provide you with more relevant product offerings, a better experience on our sites and mobile applications, and to collect, analyze and improve the performance of our Services. We may also collect your location (IP address) so that we can personalize our Services. For additional information, and to learn how to manage the technologies we utilize, please visit our Cookie Policy.

Data about Usage of Services is automatically collected when you use and interact with our Services, including metadata, log files, cookie/device IDs and location information. This information includes specific data about your interactions with the features, content and links (including those of third-parties, such as social media plugins) contained within the Services, Internet Protocol (IP) address, browser type and settings, the date and time the Services were used, information about browser configuration and plugins, language preferences and cookie data, information about devices accessing the Services, including type of device, what operating system is used, device settings, application IDs, unique device identifiers and error data, and some of this data collected might be capable of and be used to approximate your location.

Supplemented Data:

Supplemented Data may be received about you from other sources, including publicly available databases or third parties from whom we have purchased data, in which case we may combine this data with information we already have about you so that we can update, expand and analyze the accuracy of our records, identify new customers, and provide products and services that may be of interest to you. If you provide us personal information about others, or if others give us your information, we will only use that information for the specific reason for which it was provided to us.

Sharing Your Personal Data:

We may share your personal data with affiliated companies within our corporate family and with trusted third-party service providers as necessary for them to perform services on our behalf, such as: processing credit card payments, donor relationship management, performing analysis of our site and donor/volunteer demographics, etc.

Withdrawing Consent:

Donors/Volunteers may elect to withdraw consent to retain their information at any time. If you make a request to delete your personal data, the request will be honored only to the extent it is no longer necessary for our legitimate business purposes or legal or contractual record keeping requirements.

Contact Us:

If you have any questions or concerns regarding your personal data and the way it is collected and/or retained by Faith Feeding Freedom, please feel free to contact our President through one of the following methods:

By Mail:

Faith Feeding Freedom Foundation
276 Amherst Lane
Falling Waters, WV 25419

By Email: twiesberg@faithfeedingfreedom.org